

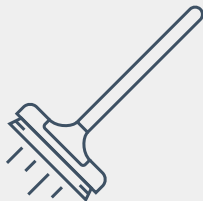


Engineered Hardwood Floor

Maintenance Guide

Engineered Wood Flooring General Cleaning

- Wipe up spills as soon as they happen or as soon as possible.



- For regular cleaning, simply Hoover or sweep and mop up any spills with a dry or damp cloth.

(we recommend that cloths be wrung until no more drips are present before wiping the floor). Do not apply cleaning products directly to the cloth. Ensure your Hoover attachments are in good condition and are not jagged, cracked, broken, or made of metal, as these can scratch the wood floor.

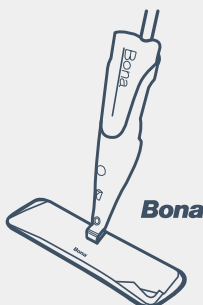
- **DO NOT** use abrasive cleaners, steel wool, or scouring powder.

As these may damage the surface of your floor. Your floor has a surface layer that protects the wood from damage, which is durable and easily maintained.



- **DO NOT** clean your prefinished wooden floor with polish or classic detergent.

It is also not recommended to mop the floor with water only.



- For weekly maintenance (or as often as needed)

the Bona Premium Spray Mop for Prefinished Wood Floors is the easiest and most effective way of cleaning prefinished wood floors in the home. Simply spray and wipe the floor clean. It cleans and nourishes your wood floor while providing extra protection.

Engineered Hardwood Flooring Maintenance Guide

- To maintain the natural beauty and durability of your new engineered wood floor, please keep the following points in mind:
- Color variation in flooring is a natural occurrence due to species, age, grade of flooring, and exposure to sunlight or UV light. Each piece of wood is naturally unique, so your flooring will display a variety of colors, even within a box of one flooring grade. Unlike carpet or tile, it is the artistry of the flooring installer that decides the final pattern and look of each hardwood floor. Be assured that no two floors look exactly the same, nor will they exactly mimic store samples.
- Grading guidelines allow for the inclusion of naturally occurring characteristics of wood that contribute to the beauty of a finished floor.
- These may include variations in grain and color, knots, and mineral streaks.
- Normal exposure to sunlight will bring about changes in the shading of any hardwood flooring as it ages. Area rugs and other objects that block sunlight should be moved occasionally to ensure that this shading occurs evenly across the floor.
- Excessive and/or continued exposure to water and/or moisture will damage the flooring.

We are proud that you have chosen a prefinished product of LAMONT FLOORING™ engineered wood floors, and to ensure that you continue to enjoy it, it makes sense to know how to properly care for and maintain it from the start:

- Regularly sweep or vacuum your floor to prevent sand and dust from accumulating and scratching the finish. Place rugs inside entrances and any areas that are sources of sand, dust, and/or water. Use only indoor rugs that are specified for use on engineered wood flooring. Many rubber-backed rugs contain chemicals that can damage the finish.
- Keep relative humidity levels in your home between 40% and 50%. In summer, when it is especially humid, keep the room well ventilated and use a dehumidifier if necessary. In winter, when the air is drier, use a humidifier if necessary.
- Never use wax, oil-based detergent, vinegar, or any other household cleaners on your prefinished hardwood floors. They may dull or damage the finish, leave grease marks, make the floor slippery, and/or make it more difficult to clean. Wipe floors with a damp (nearly dry) mop and a cleaner that is recommended for hardwood floors. Avoid using any product that requires mixing with water.
- High heels, especially if worn or broken, and shoes with hard heels can cause damage to wooden floors. Caution should be taken to avoid wearing this footwear on any wood flooring.
- Use felt pads or other suitable floor protection under all furniture and chair legs.
- Be very careful when moving heavy objects like furniture or appliances across hardwood floors. Felt pads, a blanket, or an inverted rug may be used to avoid damage.
- If you have pets, especially large dogs, keep their claws well trimmed. The pressure exerted on a wooden floor from pets' claws can cause deep scratches that some may find unappealing.
- Light scratches can be easily dealt with by using a touch-up kit recommended for engineered wood flooring. Consult your flooring or building supply dealer for recommendations.
- Wood will naturally darken when exposed to light, so it is recommended that you protect your floor against continuous direct sunlight or any intense source of artificial light. LAMONT FLOORING™ engineered wood floors can be refinished and/or re-stained.
- Refer to a professional for an evaluation.