



Multi-Ply Engineered Wood Flooring

Warranty

Lifetime Limited Structural Integrity Warranty

LAMONT FLOORING™ features a multi-ply cross-grain construction made from a durable hardwood substrate that is precision milled for a perfect tongue-and-groove fit. LAMONT FLOORING™ warrants to the original purchaser its products, in their original manufactured condition, to be free from manufacturing defects in milling, dimension, for the lifetime of the floor. Structural integrity does not cover the normal expansion and contraction that wood floors may experience between boards at different times during the year. If minor defects do occur, they are not covered by this warranty. Cupping, delaminating, or crowning due to excessive moisture or humidity is not covered by this warranty.



25-Year Residential Surface Finish Limited Warranty

Our floors are warranted by LAMONT FLOORING™ not to wear through or separate from flooring for 25 years from the date of purchase. Flooring must be used under normal residential traffic conditions, and all care and maintenance instructions provided by LAMONT FLOORING™ must be followed for the warranty to be valid. The use of other products not approved for LAMONT FLOORING™ may damage your floor and void the warranty.



10-Year Commercial Surface Finish Limited Warranty

Our floors are warranted by LAMONT FLOORING™ not to wear through or separate from flooring for 10 years from the date of purchase for commercial applications. Flooring must be used under normal traffic conditions, and all care and maintenance instructions provided by LAMONT FLOORING™ must be followed for the warranty to be valid. The use of other products not approved by LAMONT FLOORING™ may damage your floor and void the warranty.

Disclaimer

For LAMONT FLOORING™ Extreme WIDE PLANKS, there is possible of expansion and contraction at different times during the year, which will result in cupping, crowning, and surface checking. LAMONT FLOORING™ will not warranty Extreme WIDE-PLANKS in climates that experience extreme humidity changes. LAMONT FLOORING™ will not warranty Extreme WIDE-PLANKS for environments under 35% RH.

Character Grade Disclaimer

Some of LAMONT FLOORING™ collections are purposely selected as character grade wood and, as such, contain all the original defining uniqueness such as open knotholes, pits, worm holes, true craftsmanship hand-scraping, and other naturally occurring elements of a character grade floor. Our clients purchase these collections' flooring precisely for these defining characteristics in order to create a truly vintage look. We suggest you allow 5% waste to remove any defects that may not align with individual preferences or personal aesthetic standards for natural timber.

Manufacturing Defects

LAMONT FLOORING™ warrants hardwood flooring against manufacturing defects caused by improper milling, grading, and finishing. Damages caused by improper transportation, storage, and installation are not covered. LAMONT FLOORING™ is liable only when the defective flooring exceeds 5% of the original hardwood flooring purchase order and will only repair or replace such defective material, excluding the cost of transportation, storage, and installation. Occasional defects in flooring from miss-milling or handling damage do occur. During installation, occasional defects will be encountered, including machining snipes, waness, splits, and areas on the face that will not clean up. Simply cross-cut out the defects and use the remaining sections to start or finish a row. If your installer discovers a recurring problem or determines the waste to be excessive, stop immediately and call your retailer to review the problem before proceeding. LAMONT FLOORING™ will, at its option, either send replacement flooring or credit you for that portion of flooring that fails to make grade. DO NOT install defective flooring. Flooring that has been installed is deemed to be acceptable. LAMONT FLOORING™ shall not be responsible for costs associated with installing, finishing, and/or replacing flooring installed with obvious defects.

Color & Grain Variation

Wood is a natural material. No two pieces are the same. No two trees are the same. The same species can vary based on the geographic area from which it was harvested. LAMONT FLOORING™ cannot be responsible for claims arising from flooring that possesses a greater range of grain/color variation than found in samples supplied by dealers.

Color Fastness

All woods are sensitive to light and oxygen; therefore, over time they will change color, developing a unique patina.

Radiant Heat System

Not all LAMONT FLOORING™ products are warranted to be installed over radiant heat system. Consult with your sales representative for more information if you want to use your floor with radiant heating.

Warranty Exclusions

- The following is not covered under this warranty agreement:
- Indentations, scratches, or damage caused by negligence, water, sand, and abuse and naturally occurring changes in color from exposure to light.
- Failure to provide proper environmental conditions, including but not limited to maintaining proper humidity levels.
- Failure to follow manufacturer's installation instructions, including but not limited to failure to use approved adhesives, moisture barriers, and failure to follow LAMONT FLOORING™ maintenance products instructions.
- Surface checking resulting from low relative humidity and/or mildew, discoloration, or cupping resulting from extreme subfloor moisture.
- Poor installation workmanship.
- Improper care and maintenance.

Terms and Conditions

The terms of this warranty become valid upon final payment and proper installation of the product. The use of floor care products other than those recommended by LAMONT FLOORING™ may damage flooring and void this warranty. Warranty provisions extend to the original purchaser only. Inquiries regarding this warranty should be directed to the retail store where the original purchase was made. If the retailer is unable to satisfy your request, contact in writing the customer service department at LAMONT FLOORING™. EXCEPT AS EXPRESSLY SET FORTH ABOVE, LAMONT FLOORING™ MAKES NO WARRANTY, EXPRESS OR IMPLIED, WHETHER RELATING TO MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR OTHERWISE, AND LAMONT FLOORING™ DISCLAIMS ALL WARRANTIES NOT EXPRESSLY SET FORTH ABOVE.